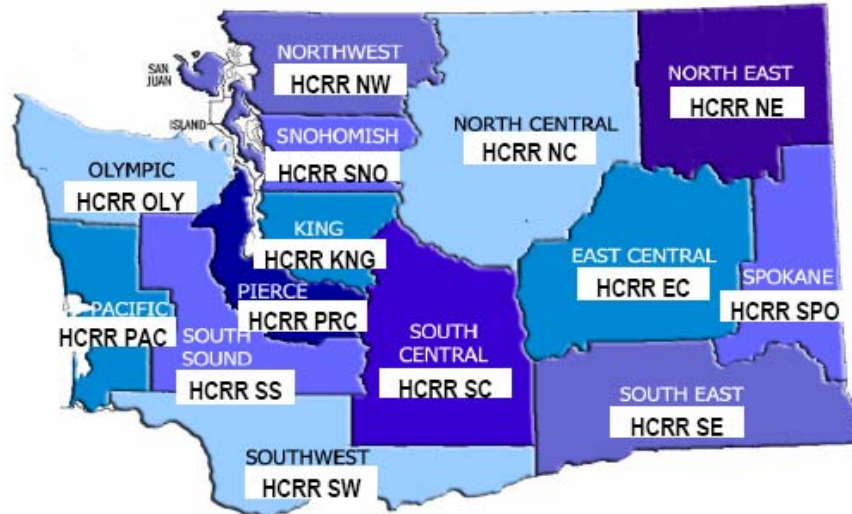




**REFERRAL REGISTRY CONTACT SHEET & RESOURCES (for Registry Staff Use only)**



TO CONTACT A REGISTRY CENTER WITHIN YOUR SERVICE AREA CALL 1-800-970-5456

<p><b><u>King Service Area</u></b> Serving King County</p> <p>Professional Registry of Nursing, Inc. 304 Main Avenue South, Suite 102 <b>Renton, WA 98057</b> ~and Seattle, WA</p> <p>Judy Allen-Flynn, Registry Admin., (800) 776-1101 ext. 160</p> <p>Registry Coordinators, Renton - <a href="#">Jeff Cohn</a> (206) 853-5845 <a href="#">Kara Albright</a> (206) 853-5623</p> <p><a href="#">Jenny Treen</a>, Registry Coordinator, Seattle - (206) 853-5928</p>	<p><b><u>Olympic Service Area</u></b> Serving Jefferson and Clallam Counties</p> <p>Olympic Area Agency on Aging 107 East Eighth <b>Port Angeles, WA 98362</b> ~and~ <b>Port Townsend, WA</b></p> <p>Mark Harvey, Registry Admin., (360) 452-3221</p> <p>Jaci Hoyle, Registry Manager, 360-379-4427</p> <p><a href="#">Eleanor Cortez</a>, Registry Coordinator Port Angeles - (360) 417-1480</p> <p><a href="#">Aida Crumb</a>, Registry Assistant Port Angeles - (360) 417-1480</p>	<p><b><u>Pacific Service Area</u></b> Serving Pacific and Grays Harbor Counties</p> <p>Olympic Area Agency on Aging 2700 Simpson Ave. <b>Aberdeen, WA 98520 &amp; Raymond</b></p> <p>Mark Harvey, Registry Admin., (360) 452-3221</p> <p>Ann Peterson, Registry Manager, (360) 538-2449</p> <p><a href="#">Marilee Wylet</a>, Registry Coordinator, Aberdeen - (360) 538-2440</p> <p><a href="#">Nancy Sedy</a>, Registry Assistant, Aberdeen - (360) 538-2440</p> <p><a href="#">Carol Wiitala</a>, Registry Assistant Raymond - (360) 942-2177</p>
<p><b><u>Snohomish Service Area</u></b> Serving Snohomish County</p> <p>Sunrise Services, Inc 7016 Evergreen Way Everett, WA 98203 PO Box 2569 <b>Everett, WA 98203</b></p> <p>Sharon Bowers, Registry Admin., (425) 374-5888</p> <p>Registry Coordinators, <a href="#">Mary Richardson</a> (425) 212-4250 <a href="#">Dena Hall</a> (425) 212-4251</p>	<p><b><u>Pierce Service Area</u></b> Serving Kitsap &amp; Pierce Counties</p> <p>Professional Registry of Nursing, Inc. 310 N. Meridian, Suite 210 <b>Puyallup, WA 98371</b></p> <p>Judy Allen-Flynn, Registry Admin., (800) 776-1101 ext. 160</p> <p>Registry Coordinators, <a href="#">Sue White</a> (800) 776-1101 ext. 108 <a href="#">Michelle Gilbert</a> (800) 776-1101 ext. 116</p>	<p><b><u>North West Service Area</u></b> Serving Island, San Juan, Skagit and Whatcom Counties</p> <p>Sunrise Services, Inc. Community Trades and Careers 1101 S. 2<sup>nd</sup>. St. <b>Mount Vernon, WA 98273</b> ~and~ <b>Bellingham, WA</b></p> <p>Lisa Hanks, Registry Administrator, (425) 374-5478</p> <p>Registry Coordinators, <a href="#">Linda Perry</a> (360) 336-9246 <a href="#">Linda Hoffmann</a> (360) 336-9246</p>

<p><b><u>South Sound Service Area</u></b> Serving Lewis, Mason and Thurston Counties</p> <p>Lewis, Mason, Thurston Area Agency on Aging 3603 Mud Bay Road, Suite A <b>Olympia, WA 98502-2539</b></p> <p>Laura Holloway, Registry Administrator, (360) 664-2168</p> <p><a href="#">Kathy Abernathy-Robinson</a>, Registry Assistant, (360) 664-2168 ext 134</p>	<p><b><u>Spokane Service Area</u></b> Serving Spokane County</p> <p>Aging &amp; Long Term Care of Eastern Washington (ALTCEW) 1222 North Post Street <b>Spokane, WA 99201</b></p> <p>Kristine Glasgow, Registry Administrator, for Spokane and NE Service areas (509) 458-2509</p> <p><a href="#">Sally Lorraine</a>, Registry Coordinator, (509) 458-2509 Ext. 272</p> <p><a href="#">Robert Boutain</a>, Registry Coordinator, (509) 458-2509 Ext. 207</p>	<p><b><u>North East Service Area</u></b> Serving Ferry, Stevens and Pend Orielle Counties</p> <p>ALTCEW Rural Resources Community Action 956 South Main Street <b>Colville, WA 99114</b> <b>~and~ Newport, WA</b></p> <p>Jeffrey Michaelson, Registry Manager, (509) 685-6051</p> <p><a href="#">Randy-Gay Brown</a>, Registry Coordinator, Colville - (509) 685-8421</p> <p><a href="#">JoDee Hankey</a>, Registry Coordinator, Newport - 509-447-5614</p>
<p><b><u>South West Service Area</u></b> Serving Clark, Cowlitz, Klickitat, Skamania and Wahkiakum Counties</p> <p>CDM Services 11818 SE Mill Plain Blvd. Suite 415 <b>Vancouver, WA 98684</b> <b>~and~ Longview, WA</b></p> <p>Heather Jurczak, Registry Manager, (360) 896-9695</p> <p><a href="#">Pat Dillard</a>, Registry Coordinator, (360) 896-9695 ext. 22</p>	<p><b><u>East Central Service Area</u></b> Adams, Grant and Lincoln Counties</p> <p>Professional Registry of Nursing, Inc. 832 Sharon Ave <b>Moses Lake, WA 98837</b></p> <p>Judy Allen-Flynn, Registry Admin., (800) 776-1101 ext. 160</p> <p><a href="#">Suci Wise</a>, Registry Coordinator, (509) 361-9486</p>	<p><b><u>North Central Service Area</u></b> Serving Chelan, Douglas and Okanogan Counties</p> <p>Professional Registry of Nursing, Inc. 215 Bridge Street, P.O. Box 1927 <b>Wenatchee, WA 98807</b> <b>~and~ Omak, WA</b></p> <p>Judy Allen-Flynn, Registry Admin., (800) 776-1101 ext. 160</p> <p><a href="#">Jackie Menger</a>, Registry Coordinator, (509) 264-6028</p>
<p><b><u>South East Service Area</u></b> Serving Asotin, Benton, Columbia, Franklin and Walla Walla Counties</p> <p>Southeast Aging and Long Term Care 3311 Clearwater Ave., <b>Kennewick, WA 99336</b> ~and~ <b>Walla Walla and Clarkston, WA</b></p> <p>Lori Brown, Registry Administrator, (509) 965-0105</p> <p>Dorothy Reynolds, Registry Manager, Kennewick - (509) 735-0315</p> <p><a href="#">Marlo Slagle</a> &amp; <a href="#">Sherri Reed</a>, Registry Coordinators, Kennewick - (509) 735-0315</p> <p>Mary Cleveland, Registry Manager, Walla Walla - (509) 529-6470</p> <p><a href="#">Kari Potter</a> &amp; <a href="#">Louise Brown</a>, Registry Coordinators, Walla Walla - (509) 529-6470</p> <p><a href="#">Kim Cushman</a>, Registry Coordinator, Clarkston - (509) 758-2355</p> <p><a href="#">Rita Lenhart</a>, Dayton - (509) 529-6470 and <a href="#">Joanne Cassetto</a>, Pomeroy (509) 843-3563</p>	<p><b><u>South Central Service Area</u></b> Serving Kittitas and Yakima Counties</p> <p>Southeast Aging and Long Term Care 106 S. 6<sup>th</sup> Ave., <b>Yakima, WA 98902.</b> <b>~and~ Ellensburg and Zillah, WA</b></p> <p>Lori Brown, Registry Administrator, (509) 965-0105</p> <p>Merletta Roberts, Registry Manager, Yakima - (509) 469-0500</p> <p><a href="#">Olivia Jones</a>, Registry Coordinator, Yakima - (509) 469-0500</p> <p><a href="#">Norma Rodriguez</a>, Registry Coordinator, Yakima - (509) 469-0500</p> <p><a href="#">Darlene Machin</a>, Registry Coordinator, Ellensburg - (509) 925-8765</p> <p>Corrie Blythe, Registry Manager, Zillah - (509) 829-3905</p> <p><a href="#">Serina Lopez-Diaz</a>, Registry Coordinator, Zillah - (509) 829-3905</p>	<p><b><u>State Agency Location/Staff</u></b></p> <p><b>Home Care Quality Authority</b> 4317 6<sup>th</sup> Avenue, Suite 101 PO Box 40940 <b>Lacey, WA 98504-0940</b> <b>(866) 580-4272</b></p> <p><a href="#">Rick Hall</a>, Executive Director, (360) 493-9353</p> <p><a href="#">Vicki Payne</a>, Executive Assistant, (360) 493-9363</p> <p><a href="#">Sherri Wills-Green</a>, Director of Referral Registry Services, (360) 493-9372</p> <p><a href="#">Lisa Livingston</a>, Program Manager, (360) 493-9380</p> <p><a href="#">Ann Bariekman</a>, Administrative Assistant, (360) 493-9352</p> <p>e-mail: <a href="mailto:info@hcqa.wa.gov">info@hcqa.wa.gov</a> <a href="http://www.hcqa.wa.gov">www.hcqa.wa.gov</a></p>

## HCRR SUPPORT & SERVICES

### Background Check Central Unit

General Information: (360) 902-0299

Fax Line: (360) 902-0292

### Database Technical Support

Sherri Wills-Green, HCQA

Email: [swills-green@hcqa.wa.gov](mailto:swills-green@hcqa.wa.gov)

### Media and Specialty Items

PRT On-Line

Department of Printing, Olympia, WA

<http://prtweb01.prt.wa.gov/prtonline/default.asp>

Keri Wallis - 360-570-5541

### **(new)** Referral Registry Toolbox

HCQA website log-in page:

<http://www.hcqa.wa.gov/HCRR/hcrr-main.html>

### Interpreter Services

Language Line Services (toll free)

1-866-874-3972

Client ID: 543403

#### Location codes for Language Line:

HCQA Office 11	Walla Walla 23
Call Center 12	Dayton 24
Everett 13	Pomeroy 25
Spokane 14	Clarkston 26
Colfax 15	Puyallup 27
Colville 16	Mt. Vernon 28
Newport 17	Renton 29
Olympia 18	Wenatchee 30
Ellensburg 19	Moses Lake 31
Yakima 20	Vancouver 32
Zillah 21	Longview 33
Kennewick 22	Aberdeen 34
Port Angeles 35	

## OTHER RESOURCES

### Benefit Solutions, Incorporated

Multi-Employer Health Plan

1-866-771-7359 (toll free)

### Health Care Authority

Basic Health Plan

1-800-826-2444 (toll free)

### Sedgwick, CMS

General Information 1-800-579-1260 (toll free)

(risk management, workers compensation, etc.)

**Call Center** – Reporting Claims **(ONLY)**

1-866 897-0386 (toll free)

### Service Employees International Union

(SEIU) Local 775 [www.seiu775.org](http://www.seiu775.org)

General Information 1-866-371-3200 (toll free)

Contract Summary and other resource documents:

<http://seiu775.localsonline.org/casemanagerresources.cfm>