O3A - Home Care Referral Registry - Microsoft Internet Explorer

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Address http://www.o3a.org/referral_registry.htm

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Resources for Caregivers

Home Care Referral Registry

What is the Referral Registry?

The Referral Registry is a web-based service, used to match those who need in-home long-term care services with pre-qualified, pre-screened Individual Providers that are ready to work.

How does it work?

- Individual Providers can visit or call their local Home Care Referral Registry (HCRR) Center to submit an application specifying personal care tasks they are willing to do, availability and clientele they are willing to serve;
- Consumers-employers and/or their Case Manager/Social Worker can call the local HCRR center to start the referral request process;
- The Referral Registry generates a list of Individual Provider's names that best match the referral request. The list is sent to the Employer-Consumer who is responsible for interviewing and selecting their Individual Provider.

Who can use the Referral Registry?

- Employer-Consumers who are receiving COPES or Medicaid Personal Care services through DSHS;
- A person representing the Employer-Consumer;
- Individual Providers;
- Case Managers/Social Workers.

Why should I use the Referral Registry?

- There are more options for choosing a provider;
- Each Provider has been screened with up-to-date information;
- Providers have more opportunities for employment.

What's the next step?

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What's the next step?

Request an application and information on how to enroll, or a referral from the Registry by contacting your local Referral Registry office at 1-800-970-5456, or:

(Olympic) Clallam & Jefferson Counties
Ellie Cortez, Registry Coordinator
360-417-1480
www.hcqa.wa.gov/HCRR/hcrr-olympic.html

(Pacific) Grays Harbor & Pacific Counties
Marilee Wylet, Registry Coordinator
360-538-8875
www.hcqa.wa.gov/HCRR/hcrr-pacific.html

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